



# SWITCH ON TECH APP

## USER INSTRUCTIONS

READ CAREFULLY  
*(original instructions)*

Modello - Modèle - Model Modell - Modelo - Modelo	<b>SWITCH ON TECH APP</b>	
Fabbricante - Constructeur - Manufacturer Hersteller - Fabricante - Fabricante	<b>Epta Spa</b> - Via Mecenate, 86 - 20138 Milano (MI) ITALIA Tel. 02/55403211 Telefax 02/55401023	

## User manual

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### SYMBOLS USED



Prohibition symbol: it prohibits the carrying out of specific operations.



Attention symbol: accident prevention rules for the operator.



Warning symbol: there is the possibility of damaging the cabinet and/or its components.



Note symbol: it provides useful information.

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## 1. INTRODUCTION

It is recommended to attentively read the content of this manual. Please, read it carefully and keep it with the machine. The manufacturer assumes no responsibility for any personal injury or property damage which may be caused by non-compliance with the instructions contained in this booklet.

- **SPECIALISED TECHNICIAN** a technician trained and authorised by the body indicated in the contract (manufacturer/concessionaire/distributor) to carry out: installation, non-routine maintenance, repair, replacement and overhaul of the cabinet



The manual contains information considered necessary for the good use of application and operation of the cabinet.

Inside you will find the following descriptions and information:

- a functional description of the application and each of its parts.
- The information for the correct use of the application.

Information not included in this manual:

- User manual, installation and service manual; setting parameters of the cabinets.

The user manual, installation and service manual of the cabinets are available at:  
[www.eptarefrigeration.com](http://www.eptarefrigeration.com).

This Manual is for the following professional figures: !da duplicazione!

- **QUALIFIED OPERATOR:** a qualified person, educated to operate, regulate, clean and carry out ordinary maintenance on the cabinet

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## 2. "ACCOUNT" MENU

### 2.1 Log in or register

**Only registered users can use the application.**

- If you don't have an account click on the "Start" button and follow the registration process. You will receive an email to complete the registration process.
- After that you can log into the SwitchON Tech app and start using it.

### 2.2 Select language

- After successfully completing your registration and log into the app, go to the **"Account"** tab and select your preferred language at the bottom of the screen.
- The standard language setting is "English". But the app saves your preferred language.

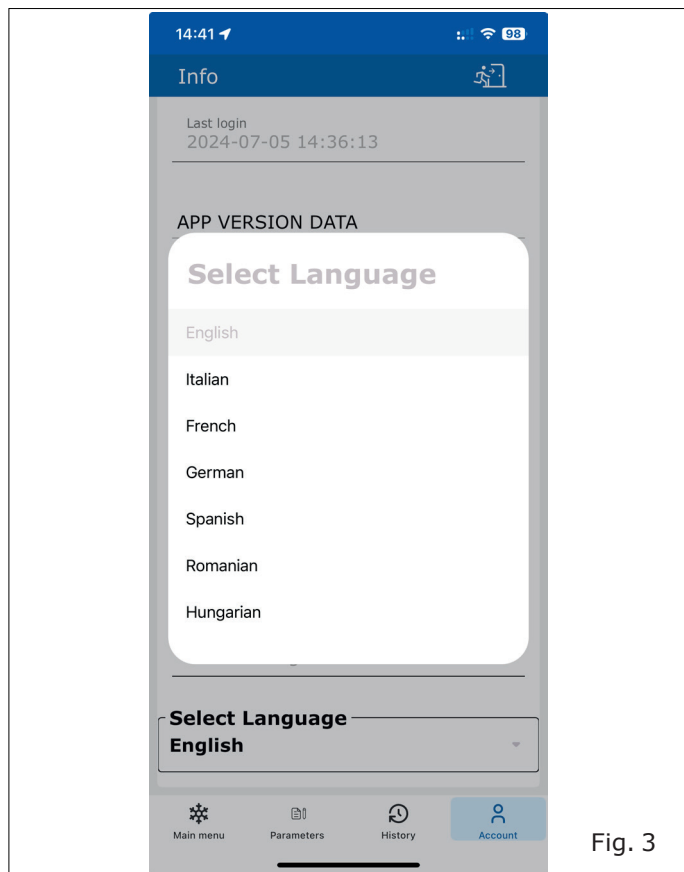


Fig. 3

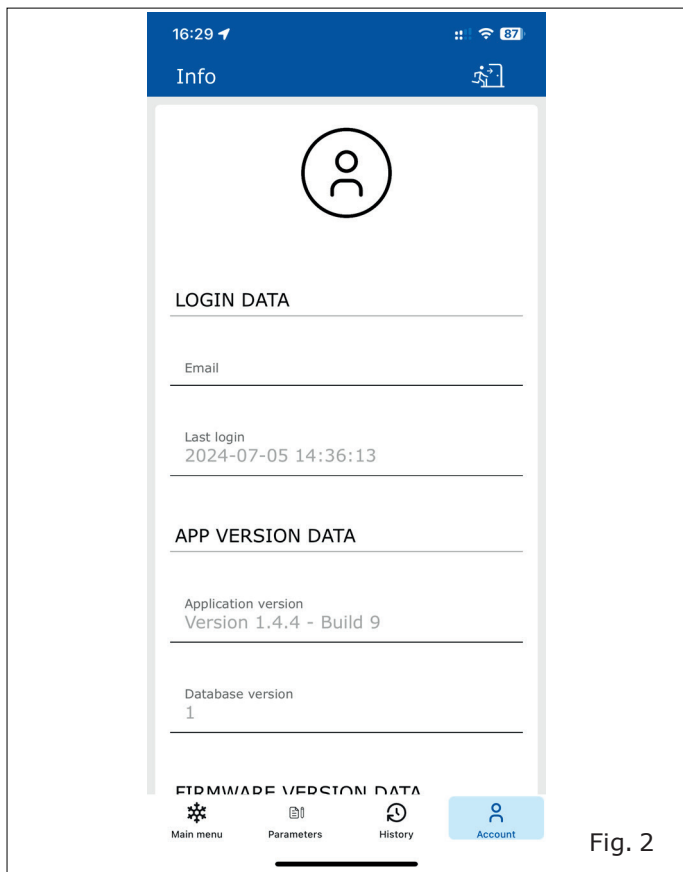



Fig. 2

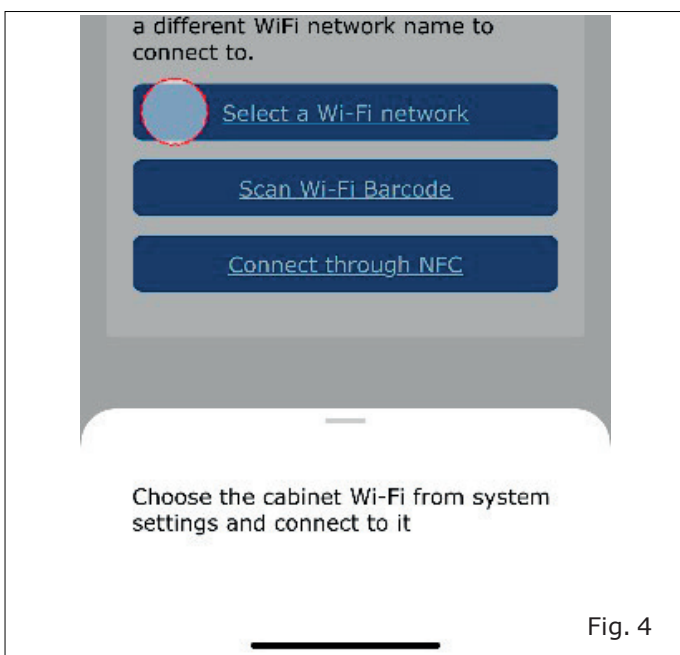
### 2.3 Available information and logoff

- The **"Account"** menu allows to logoff on the top right of the screen.
- You will find information about the last login, the app version as well as the STS board firmware and the Wi-Fi firmware version (the firmware versions information are available if you are connected to an STS board).
- Links to the terms & conditions and the privacy policy are also available here.

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### 3. HELPFUL

- Pressing and holding a button or menu item displays a context-sensitive help text.
- The screenshot below shows the text after pressing on the **"Select a Wi-Fi network"** button.



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## 4. MAIN MENU

### 4.1 Connect to the STS board Wi-Fi

- Use one of the buttons to connect to an STS board after the login.



The STS board firmware up to version STS1.2.2 starts a Wi-Fi connectivity test to the Epta telemonitoring platform SwitchON every 5 minutes by default. This will temporarily interrupt the connection to the mobile device.

If you have set the STS board **Wi-Fi settings on your mobile device to automatically reconnect**, it reconnects after this internal connectivity test.

So don't be surprised if you lose connection periodically. The five-minute counter is a periodic counter. This means that once you connect to the STS board, you won't know how many of the five minutes have elapsed.

#### Error message "Board error".

- If you experience a "Board error" message just retry it. If it still does not work, power off the STS board and power it on again. That helps with connectivity problems, especially with firmware versions STS1.2.1 and older (exchange of the board or a firmware upgrade is recommended for these older versions!).

#### Wi-Fi password.

- The Wi-Fi password of the STS board is copied to the clipboard of your mobile device automatically if you press one of the following described Wi-Fi connection buttons.

#### Connect to the STS board Wi-Fi by choosing one of the three offered options: "Select a Wi-Fi network".

- **Android:** select the Wi-Fi name which is identical with the serial number of the cabinet.

- **iOS:** switch to the Wi-Fi settings of your mobile device and select the Wi-Fi name which is identical with the serial number of the cabinet.

#### "Scan WiFi Barcode".

- Scan the barcode from the cabinet label. It contains the serial number (the serial number is the SSID of the Wi-Fi).

#### "Connect through NFC"

- Scan the NFC tag on the cabinet

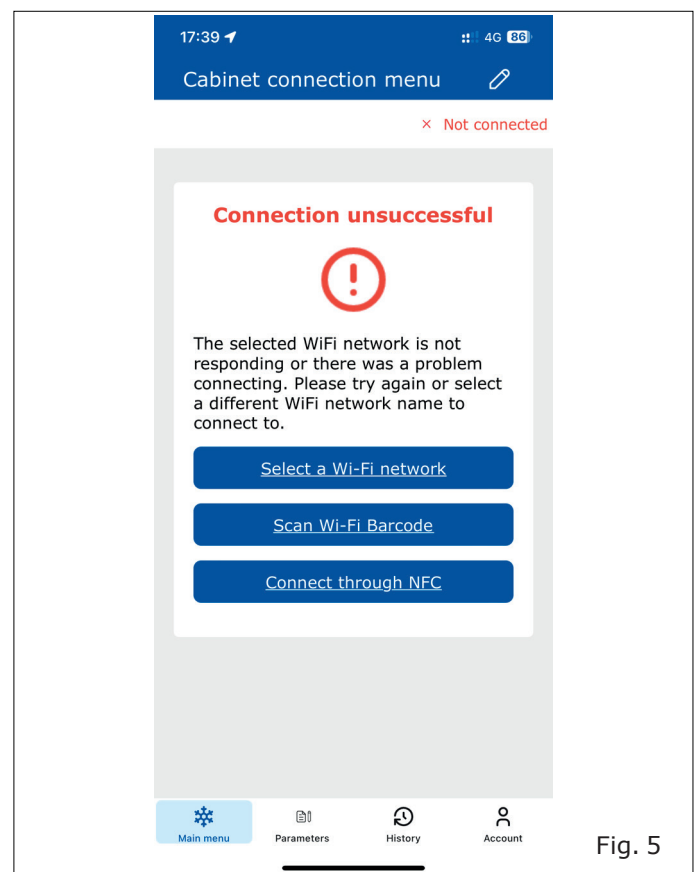


Fig. 5

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### “Select a Wi-Fi network”.

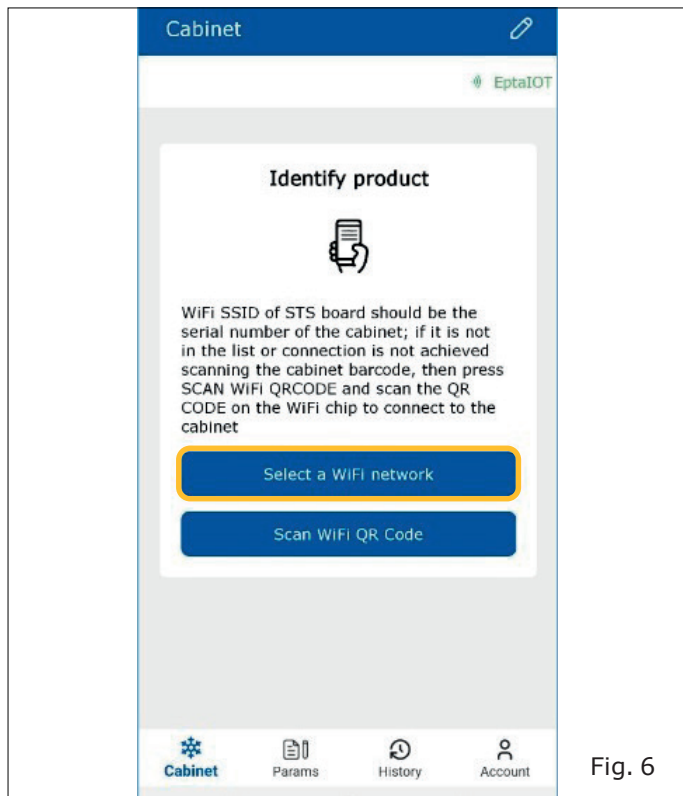


Fig. 6

### “Connect through NFC”

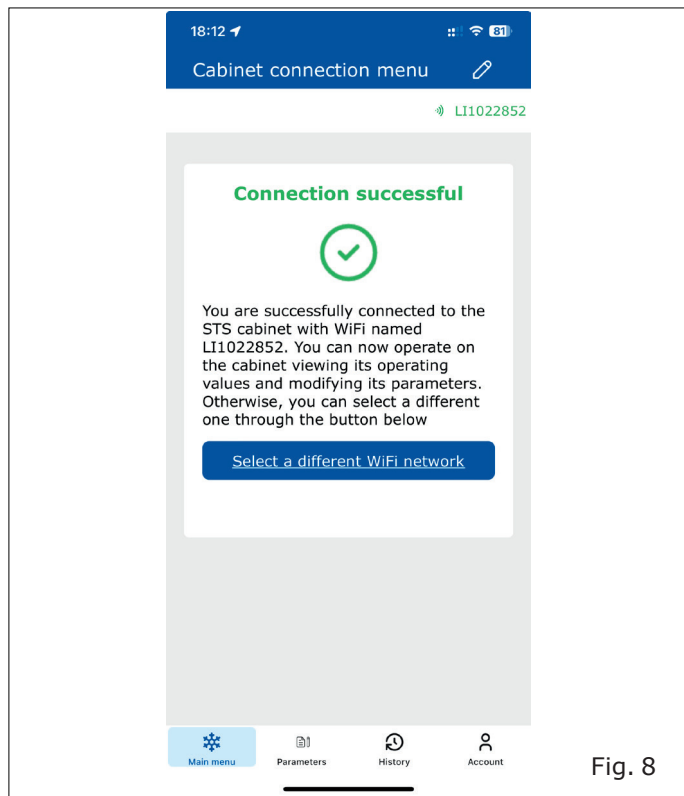


Fig. 8

### “Scan WiFi Barcode”.

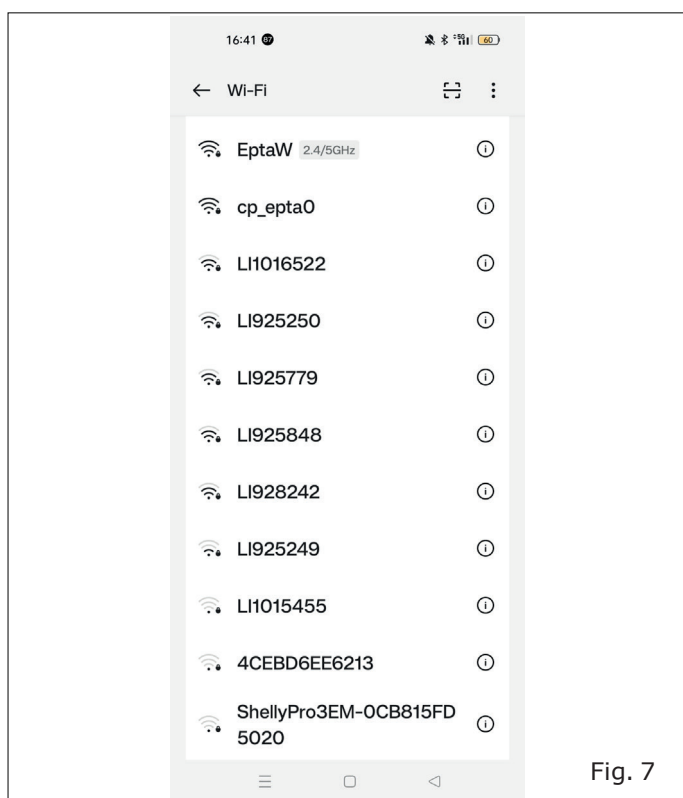


Fig. 7

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## 4.2 Pencil menu

### Reset Wi-Fi SSID

- Pressing this button will delete the configured Wi-Fi name (normally the serial number of the cabinet) and set it to the MAC address of the Wi-Fi chip. Don't use it without being asked to do so!

### Edit Wi-Fi SSID

- As the button name already explains, this feature is used to edit the Wi-Fi name. The name of the Wi-Fi network of the STS board should always be the serial number of the cabinet.

### Reset fans

- Digital fans will be set into default state and cannot be managed by the STS board until they are addressed again!

### Address fans

- Use this feature to address digital fans. Press longer on the button and read the inline help, please!

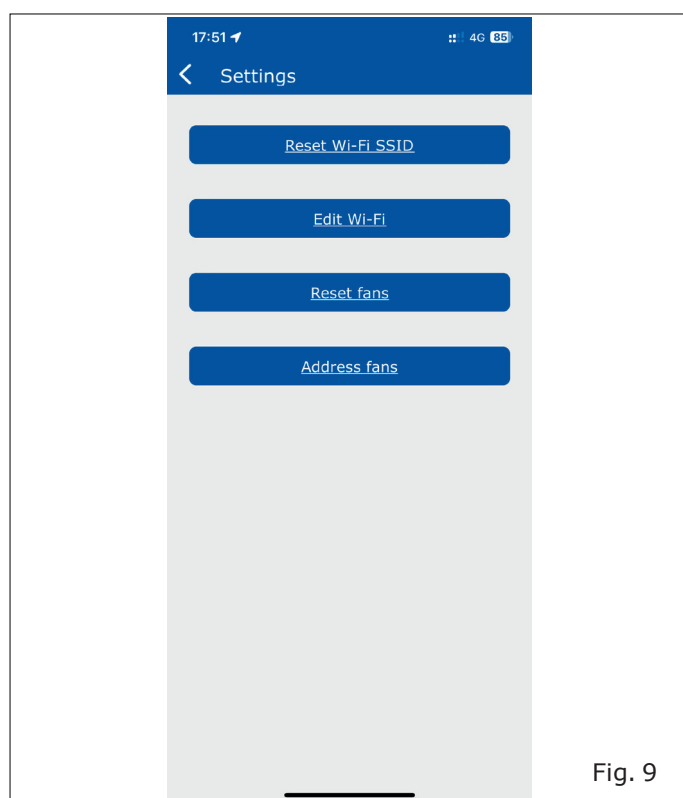


Fig. 9



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## 5. PARAMETERS MENU

- Select parameters menu

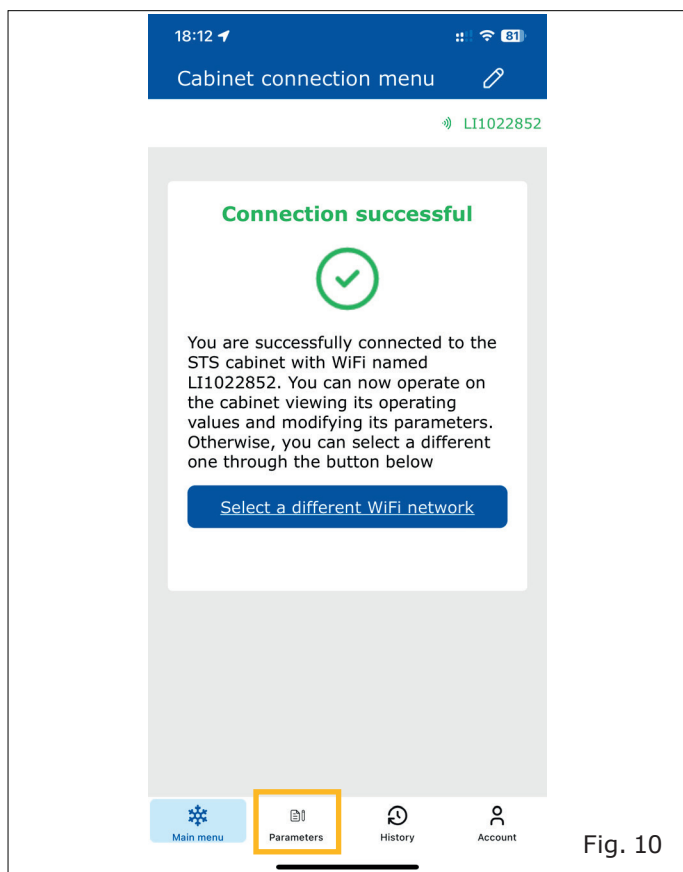


Fig. 10

### Installation

- Connect to the cloud, download factory settings, perform self-tests and save data for advanced diagnostics.

### Configuration

- Check or modify the cabinet configuration.

### I/O Sensing

- Check the status of sensors.

### Fans

- Check fans, modify parameters and see failures.

### Defrost

- Check the defrost status and modify parameters.

### Antimist/Night blind

- Check the status and the parameters.

### Lighting

- Check status, parameters and see failures.

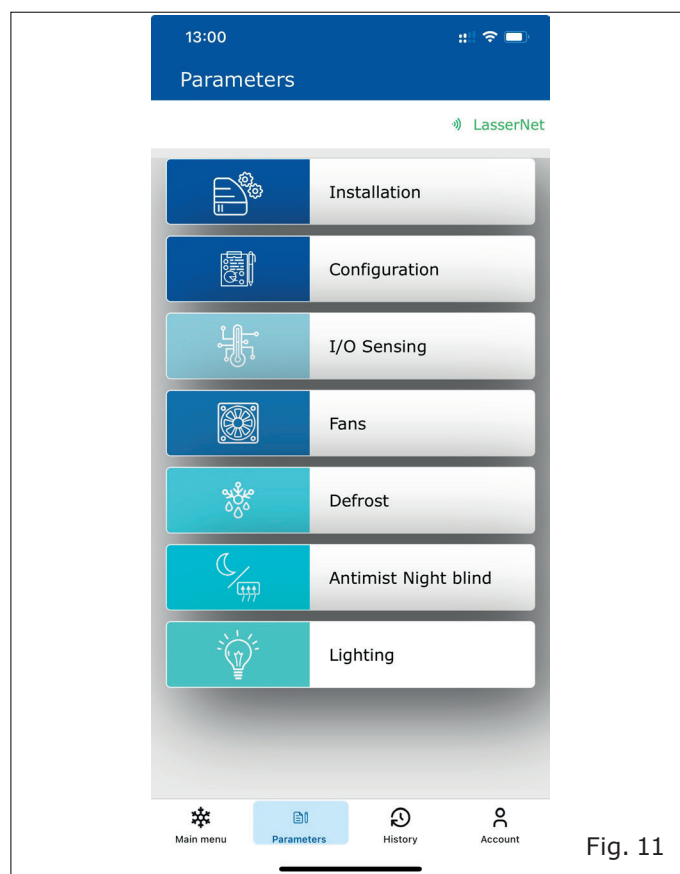


Fig. 11

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### 5.1 Installation menu

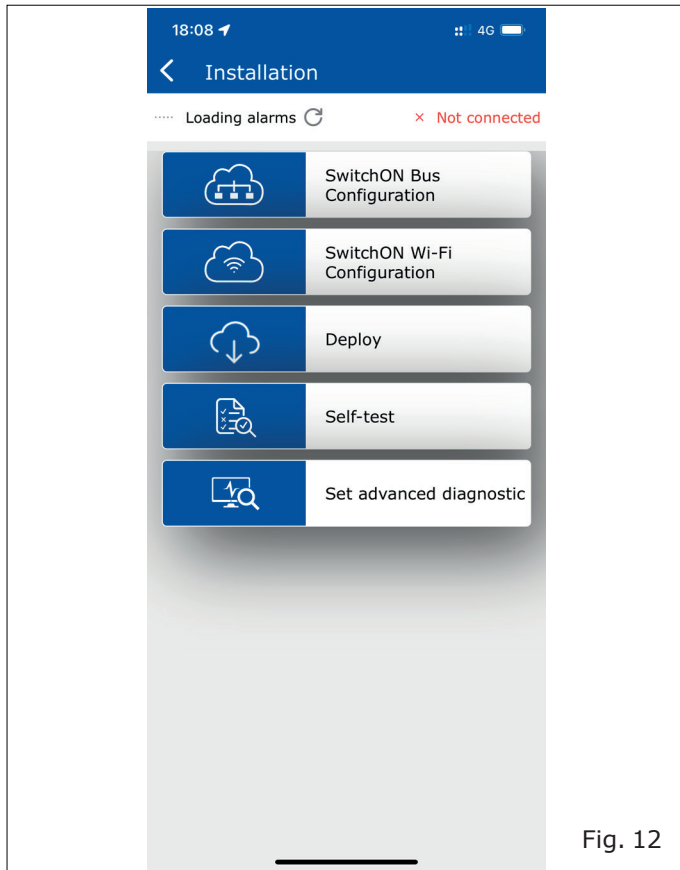


Fig. 12

#### SwitchON Bus Configuration

- Connect the STS board to the SwitchON (1) edge computing (2) device by Modbus.

#### SwitchON Wi-Fi Configuration

- Connect the STS board to the SwitchON(1) edge computing device by Wifi (IoT MQTT connection).

1. SwitchON is the cloud data platform of the Epta group.
2. Edge computing device is a locally placed computer which connects Epta electronics (used in cabinets and on packs) and the local refrigeration control system to the SwitchON cloud platform by state-of-the-art IoT technology.

#### Deploy

- **Download factory settings** for a cabinet using the serial number of it and load the configuration into the STS board with the **"Deploy"** menu.

#### Important notes:

- Please use the chapter "How to configure a new blank STS board" (at pg. "20").
- The mobile device must be connected to the **Internet by your mobile network, NOT BY Wi-Fi.**
- We **recommend to deactivate Wi-Fi** on the mobile device during the serial number scanning and the configuration data download process.

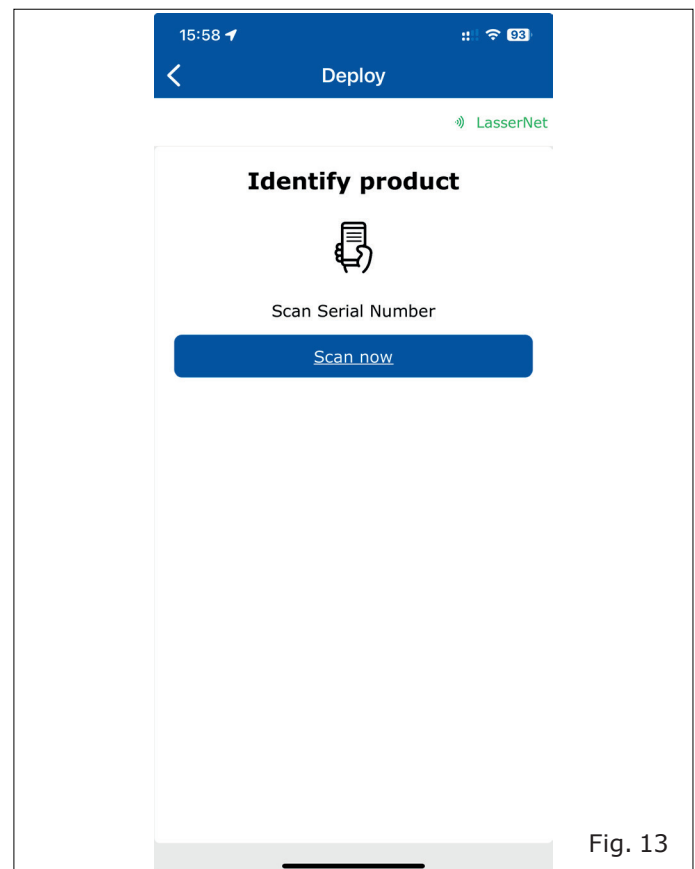


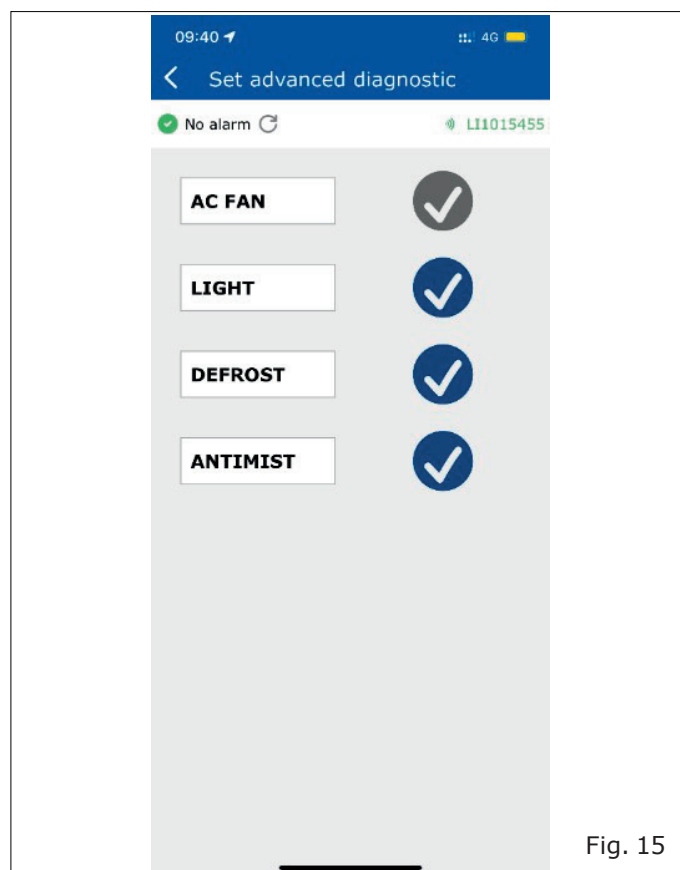
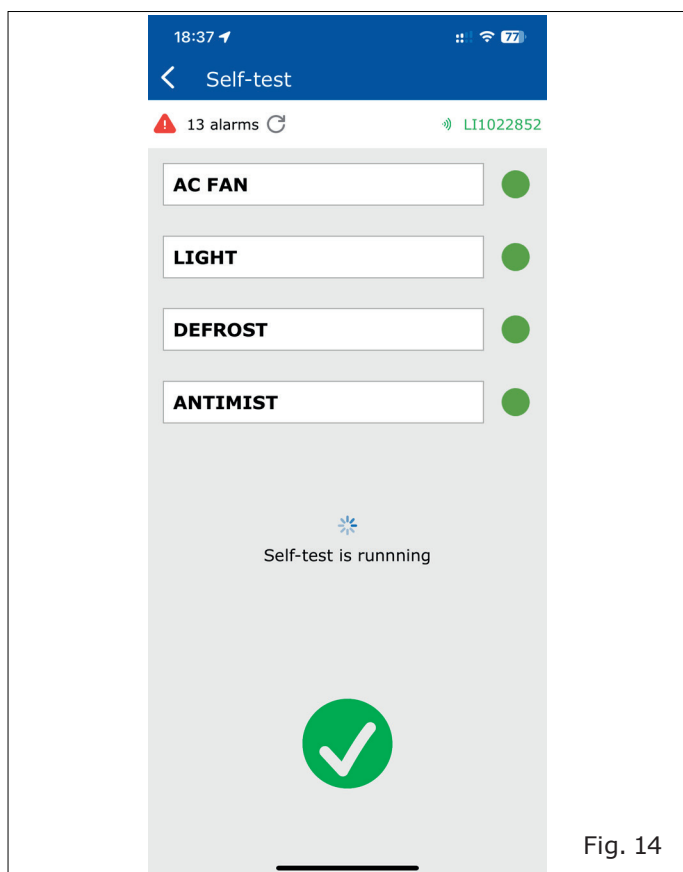
Fig. 13

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### Self-test

- Perform a self-test of the main functions of the STS board control. Just press on the button with the tick on the bottom of the self-test screen to start the self-test. Press the same button to stop the test. It will also end automatically after one minute. After a few seconds, all four self-tests should be completed (AC fan, light, defrost and anti-mist control) and indicated with green dots for each successful self-test.

- This picture shows an STS board with not connected AC fans, lights and defrost heaters.



### Set advanced diagnostic

- Save the actual consumptions of electrical consumers in the **"Set advanced diagnostic"** menu when the cabinet is in active.
- This allows the STS board to monitor all consumers regularly and to send an alarm to the SwitchON platform if a deviation to the standard values is detected.
- Pressing on the button with the tick beside a menu entry will save the actual load of the consumer.

## 5.2 Configuration menu

- To fill in parameters, select the parameters value and a pop-up menu will appear for the editing.
- Edit the value and press "Ok"

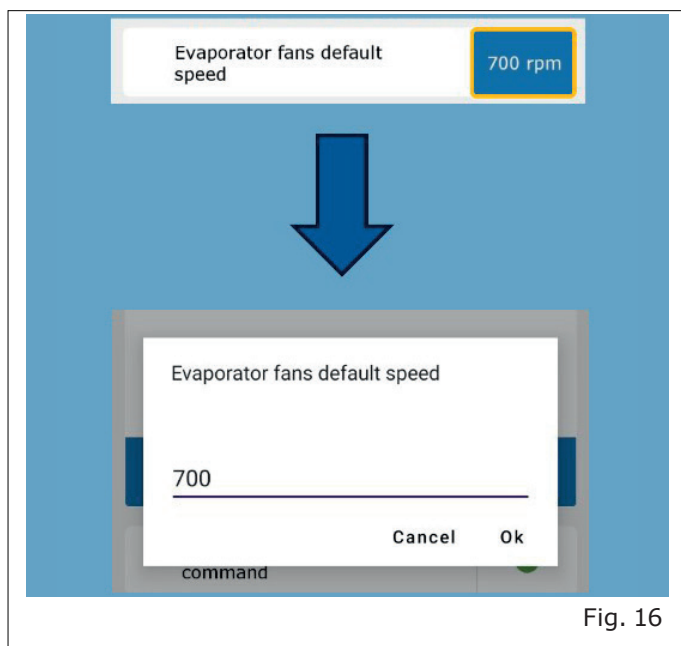


Fig. 16

- A blue dot appears near the modified parameter.
- Tap on the upload icon up on the screen to send the modification to the board.



Fig. 17

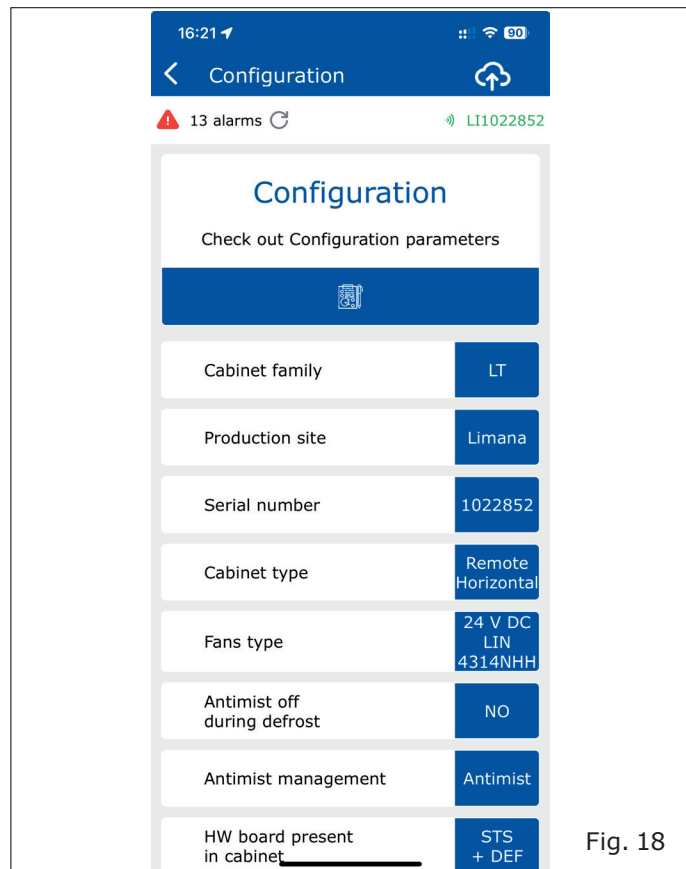
- Check the actual configuration of the cabinet and modify it (if necessary).

### Remarks:

- The configuration read from the STS board is the **factory configuration. Please do not change without a request from an expert!**

### Explanations:

- Cabinet family** describes the refrigeration characteristic of the cabinet (LT...low temperature, MT...medium temperature)
- Cabinet type** refers to the shape and function of a cabinet (i.e. semivertical, horizontal, vertical, serve-over).
- HW board** present in cabinet describes if the cabinet has the STS board, additionally a defrost module or a night blind module.



Please contact your sales representative of Epta if you need detailed information about the details of the cabinet configuration or use the cabinet user manual.

### 5.3 I/O Sensing

- Check the status of the connected hardware and modify settings.

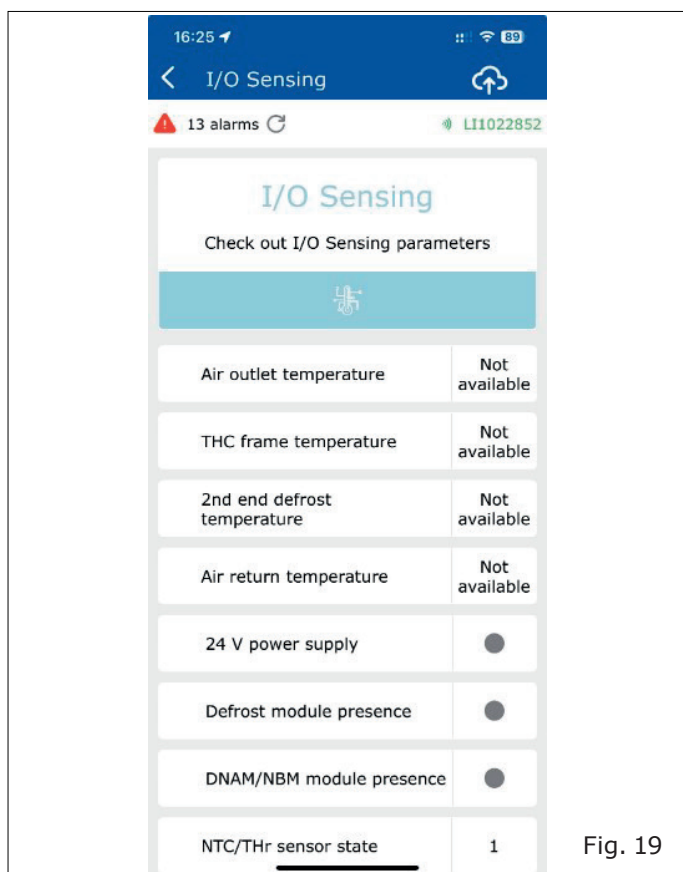


Fig. 19

### 5.4 Fans

- Check the status of the fans and alarms and modify settings.

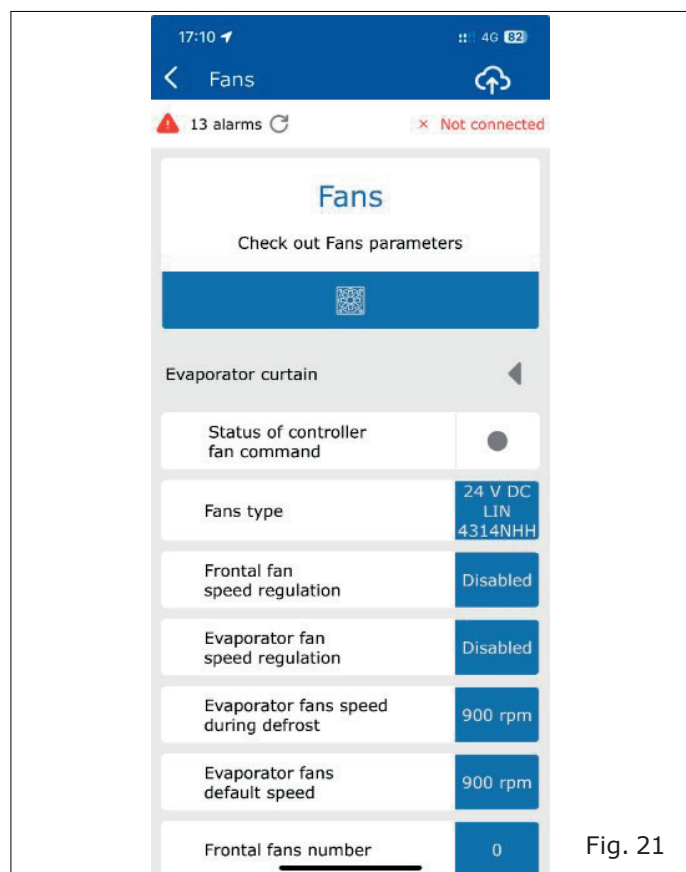


Fig. 21

- You can even check the live status of digital inputs, e.g. from door contact sensors.

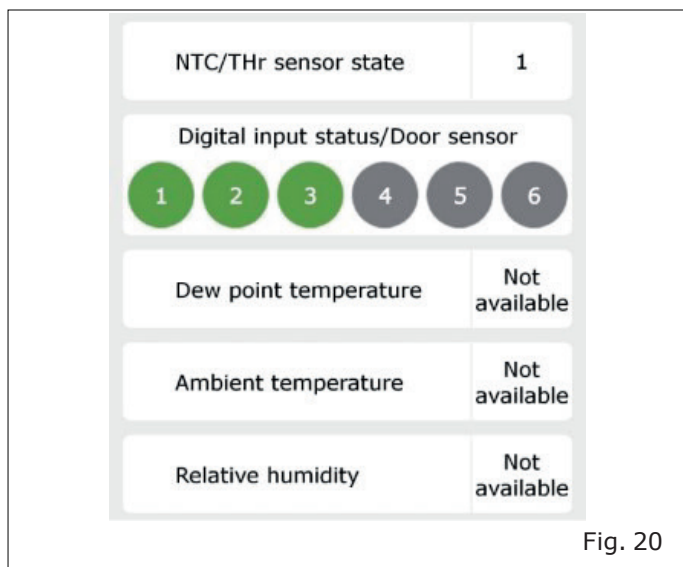


Fig. 20

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- Tap the grey triangle icon pointing to the left beside the text "Evaporator curtain" to display the current speed of the individual fans.

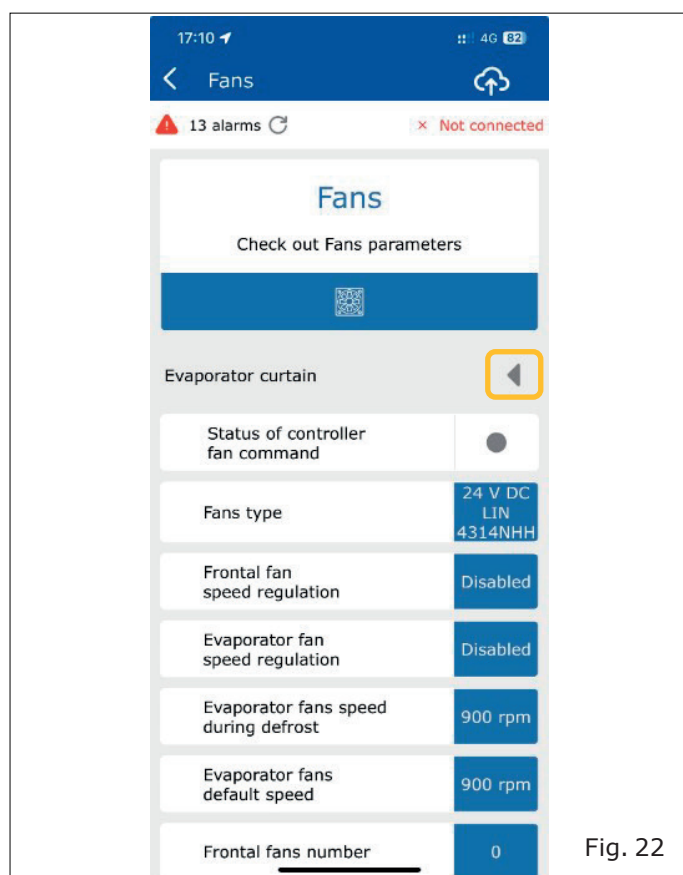


Fig. 22

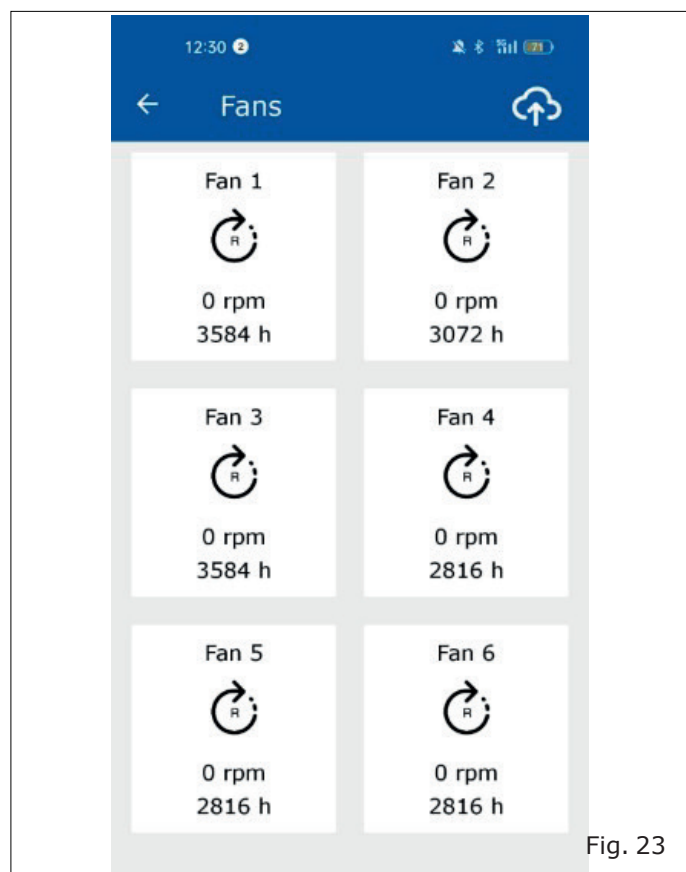
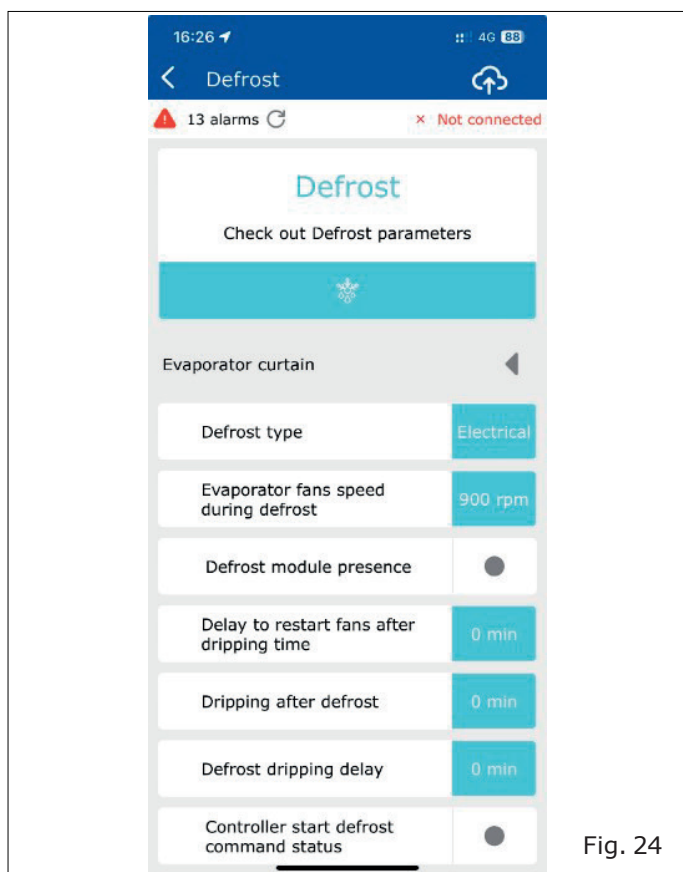


Fig. 23

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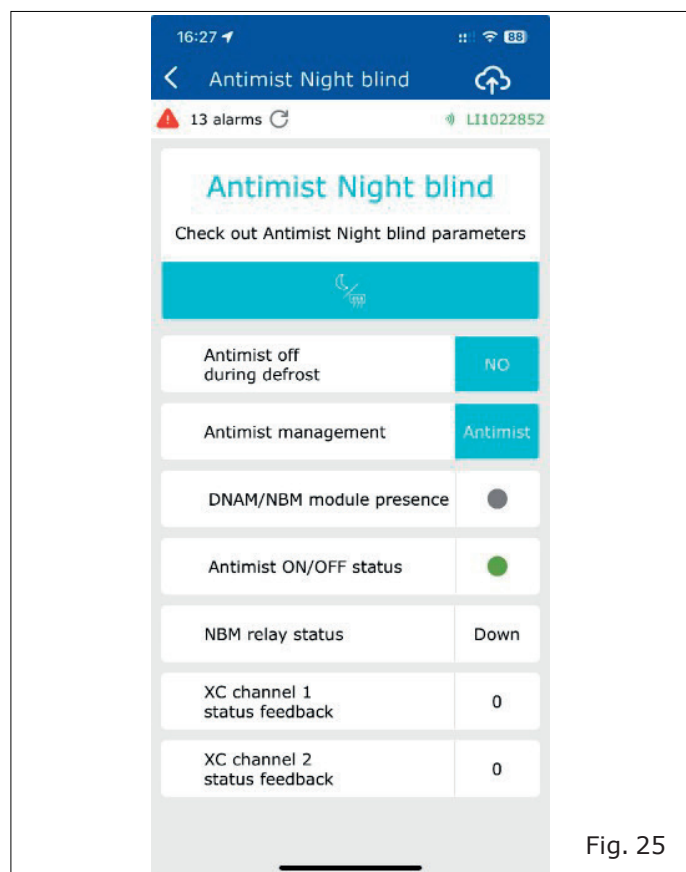
## 5.5 Defrost

- Check the status of defrost and modify settings.



## 5.6 Anit-mist

- Check the status of the anti-mist control and modify settings.



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## 5.7 Lighting

- Check the status of the lighting and modify settings.

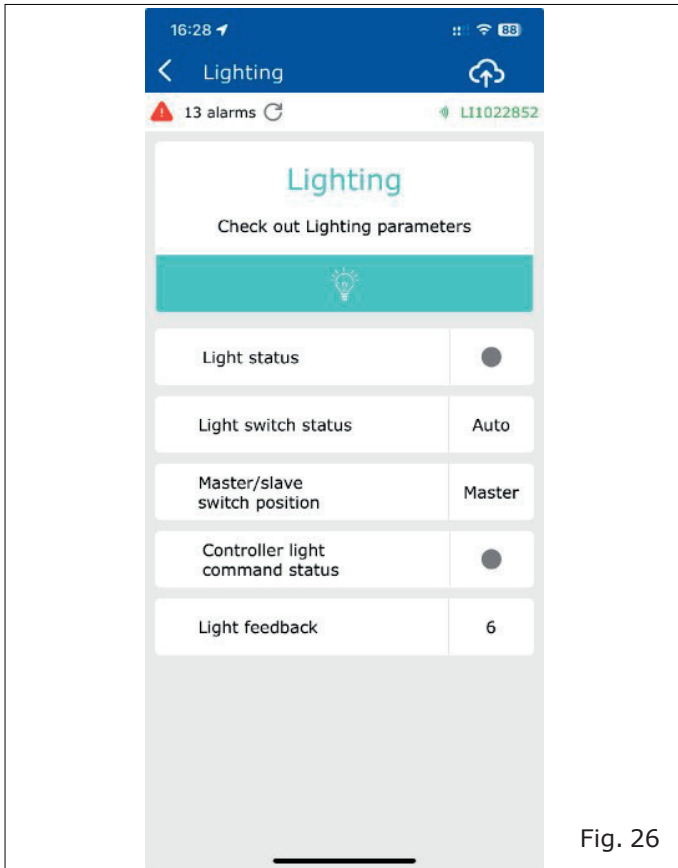


Fig. 26



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## 6. MANUAL CONFIGURATION

On the example of an NC11 cabinet (horizontal freezer)

- Select the **"Configuration"** menu and fill in the parameters as shown in the following images.

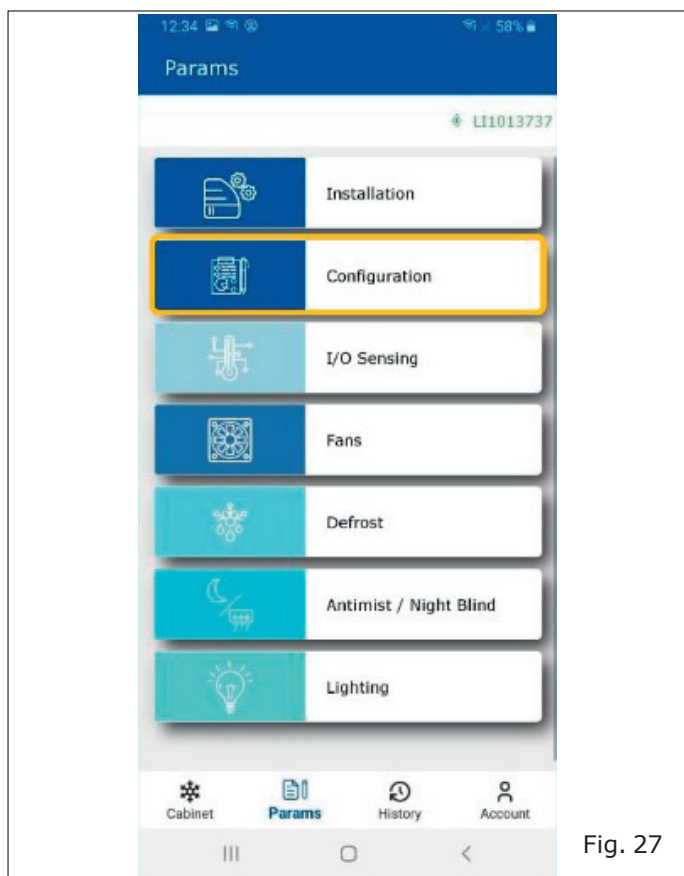


Fig. 27

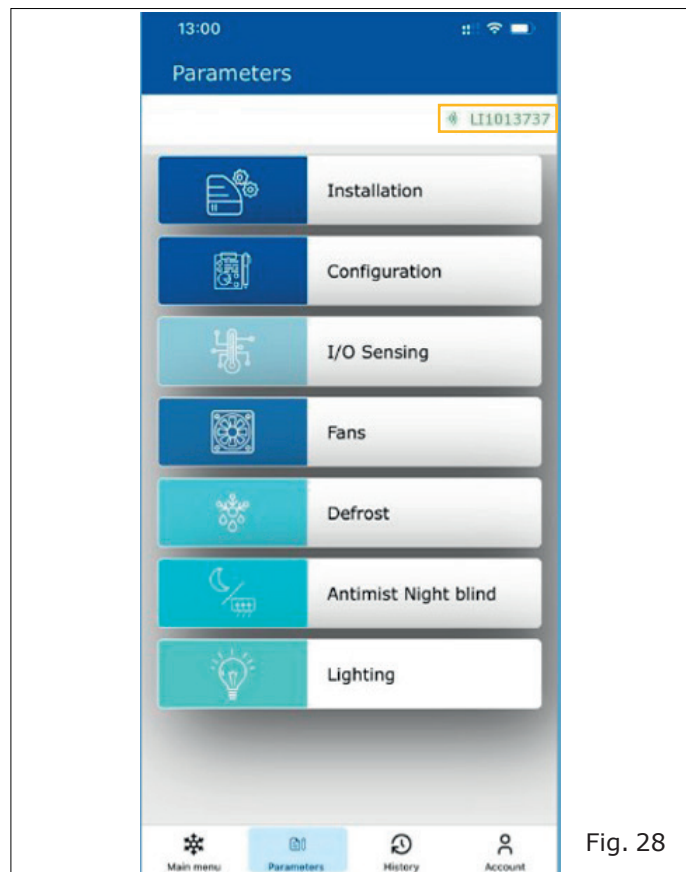


Fig. 28

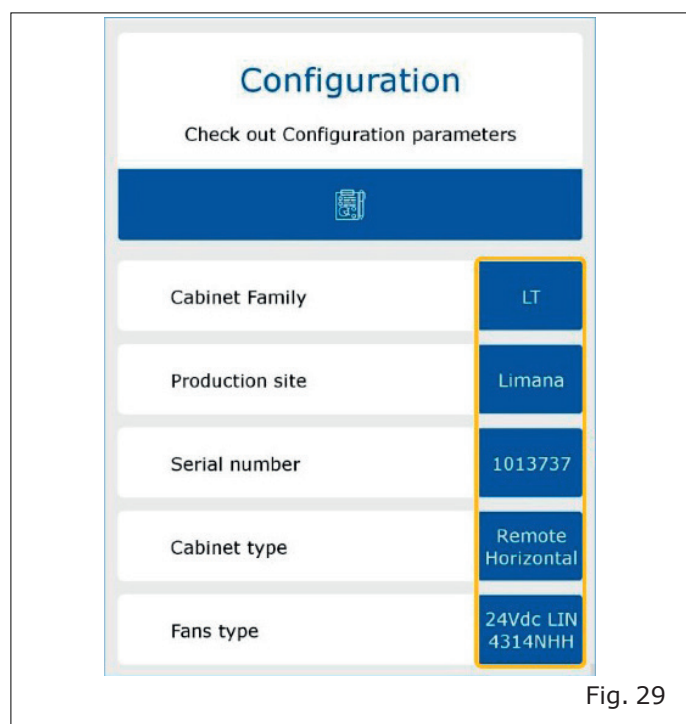


Fig. 29



The serial number must correspond to the number of the Wi-Fi connection.

For example  
Wi-Fi: LI1013737  
Serial number: 1013737



The Wi-Fi connection name is displayed on the top right area of the app screen.

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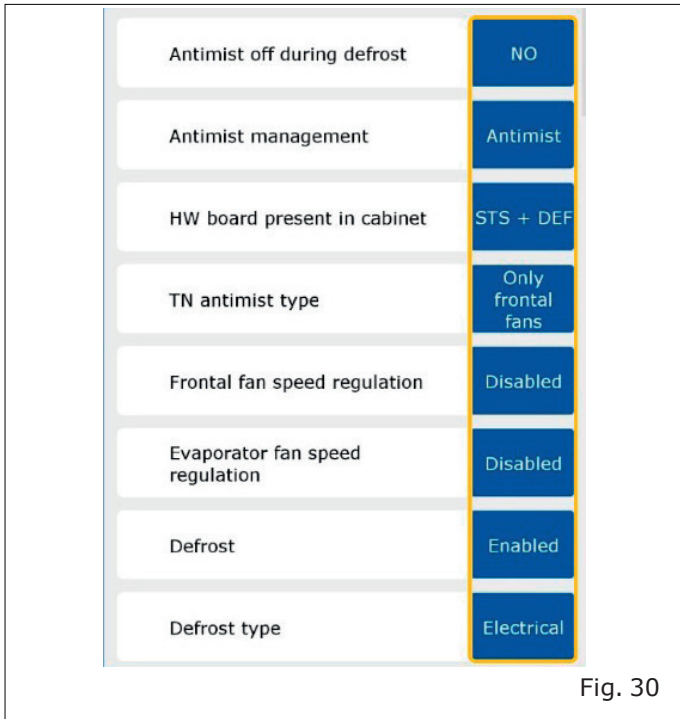


Fig. 30

- Select the **"Fans"** menu and fill in parameters according to the cabinet configuration.

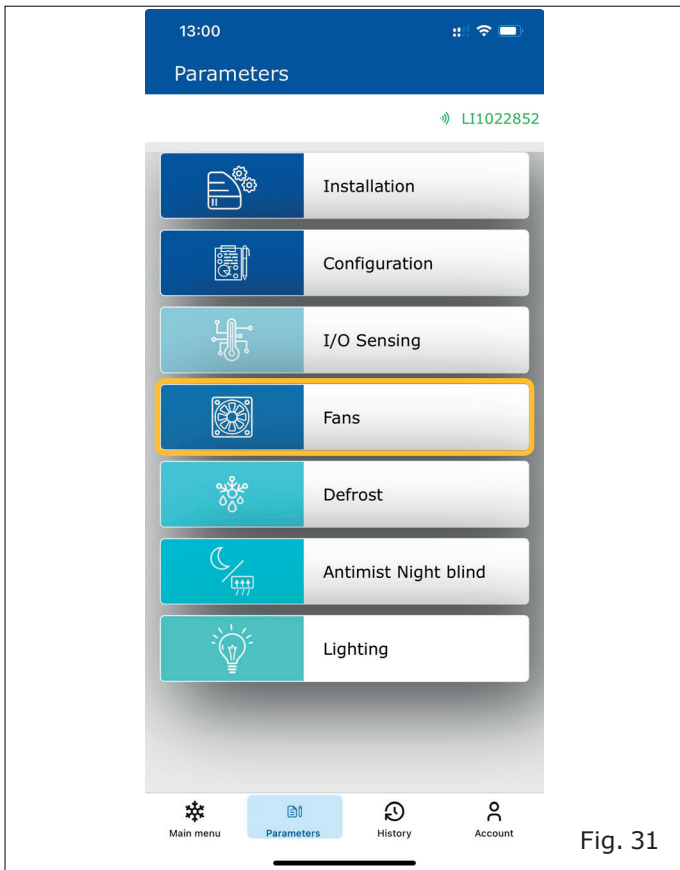


Fig. 31

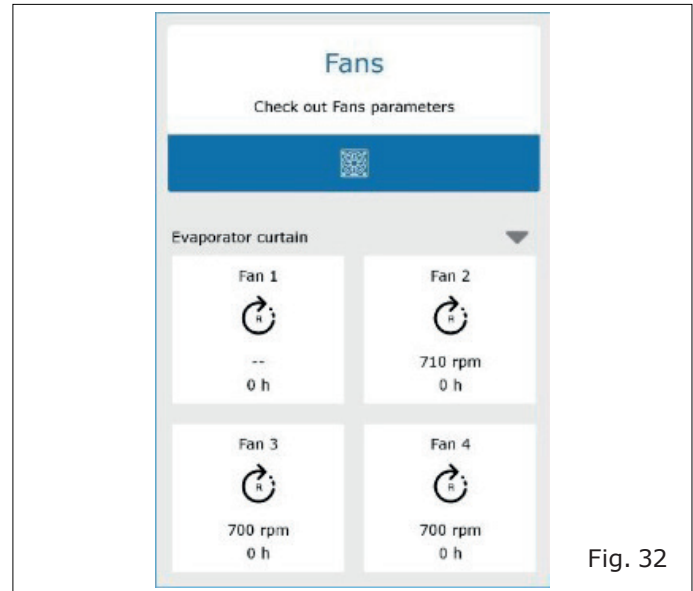


Fig. 32

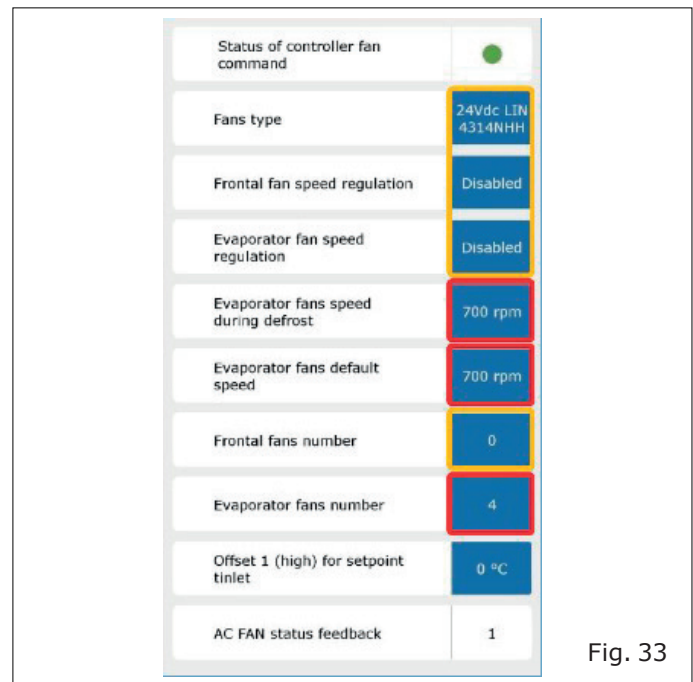


Fig. 33

For Example	
Parameter	Set
Fans type	24Vdc LIN 4314NHH
Frontal fans speed regulation	Disabled
Evaporator fans speed regulation	Disabled
Evaporator fans default speed	700 rpm
Evaporator fans speed during defrost	700 rpm
Frontal fans number	0
Evaporator fans number	4

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For Example NC11 cabinet							
Cabinet	Bonnet	Costan	Parameters	Cabinet length			
				188	250	375	EOL
NC11-10D	SKYEXPO E	GRANONTARIO C	Evaporator fans default speed	-	700 rpm	700 rpm	-
			Evaporator fans speed during defrost	-	700 rpm	700 rpm	-
			Eaporator fans number	-	4	6	-
NC11-10S	SKYSET	GRANDRAKE	Evaporator fans default speed	800 rpm	800 rpm	800 rpm	900(675) rpm
			Evaporator fans speed during defrost	800 rpm	800 rpm	800 rpm	900(675) rpm
			Eaporator fans number	3	4	6	3 (4)
NC11-10SE	SKYSET ERGO	GRANDRAKE ERGO	Evaporator fans default speed	800 rpm	800 rpm	800 rpm	900 rpm
			Evaporator fans speed during defrost	800 rpm	800 rpm	800 rpm	900 rpm
			Eaporator fans number	3	4	6	3
NC11-16D	SKYEXPO M	GRANONTARIO N	Evaporator fans default speed	900 rpm	900 rpm	900 rpm	1000 rpm
			Evaporator fans speed during defrost	900 rpm	900 rpm	900 rpm	1000 rpm
			Eaporator fans number	6	8	12	2
NC11-20D	SKYEXPO V	GRANONTARIO L	Evaporator fans default speed	900 rpm	900 rpm	900 rpm	800 rpm
			Evaporator fans speed during defrost	900 rpm	900 rpm	900 rpm	800 rpm
			Eaporator fans number	6	8	12	3
NC11-20E	SKYSET V ERGO	GRANONTARIO L ERGO	Evaporator fans default speed	900 rpm	900 rpm	900 rpm	800 rpm
			Evaporator fans speed during defrost	900 rpm	900 rpm	900 rpm	800 rpm
			Eaporator fans number	6	8	12	3



**Recommended for STS board with firmware version STS1.2.1 and older:**

At the end of the configuration, the cabinet must be restarted (switched off and on). Reconnect to the STS board to check that all settings have been saved.

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## 7. HOW TO CONFIGURE A NEW BLANK STS BOARD

### 7.1 Introduction

Please note these instructions for a pleasant user experience with the SwitchON Tech app.

- When configuring a new STS board, we recommend that you first switch off the Wi-Fi on your mobile device to avoid any inconvenience. Turn it back on when you are asked to connect to the STS board's Wi-Fi network. This is because the application needs to use the mobile connection to the Epta data platform.
- If you get an error message, check that your mobile device is still connected to the STS Board Wi-Fi! Some devices switch back to the Wi-Fi previously used. You can always check the status on the top right screen of the application. You will see the SSID name of the connected Wi-Fi network.

### 7.2 Configuration procedure

- Supply the STS with 5V via the USB connector on the STS board.

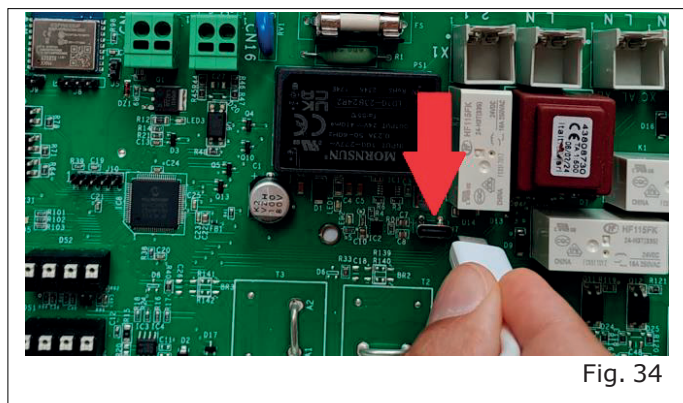


Fig. 34

- Start the SwitchON Tech app.

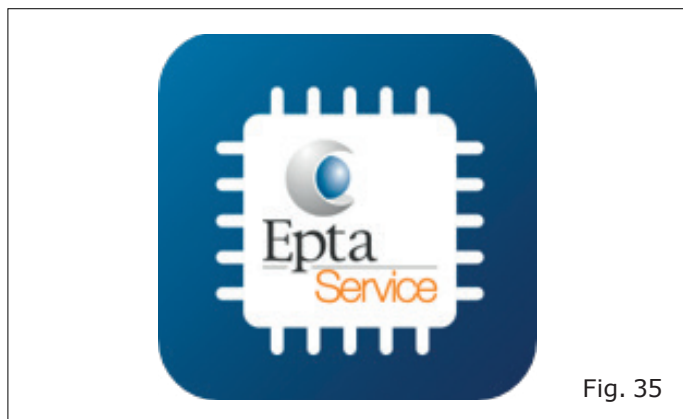

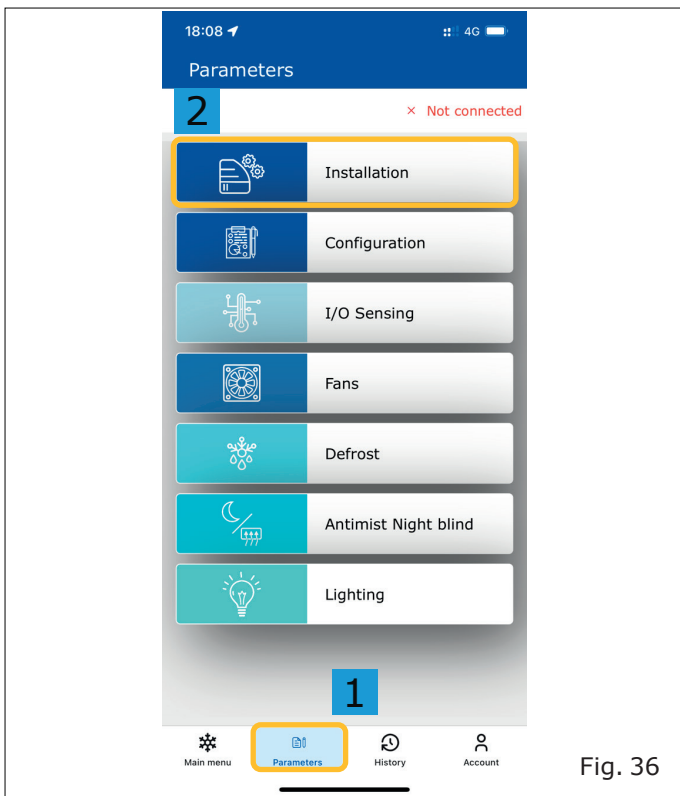


Fig. 35

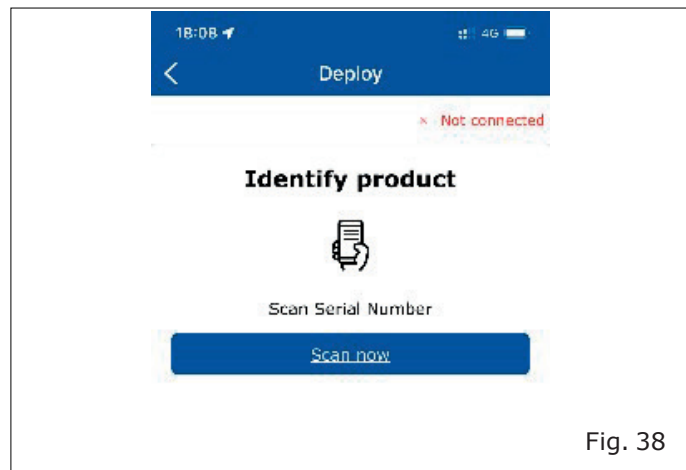
- The application must not be connected to a Wifi, so temporarily disable your Wifi, if necessary, temporarily disable it.
- Make sure that the mobile connection is available.
- Start downloading template data from the Epta Data Platform for your specific cabinet serial number, following the next step.

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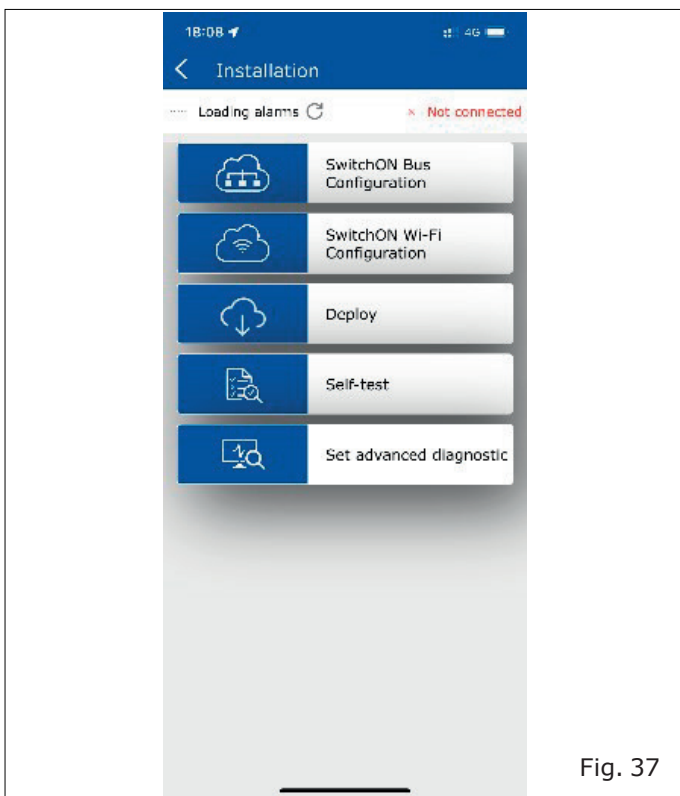
- Select the **"Parameter"** menu and **"Installation"** then.



- "Scan now" the serial number of the cabinet.



- Tap on the "Deploy" icon.



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- Check that the parameters have been downloaded successfully. Tap on "Check parameters".

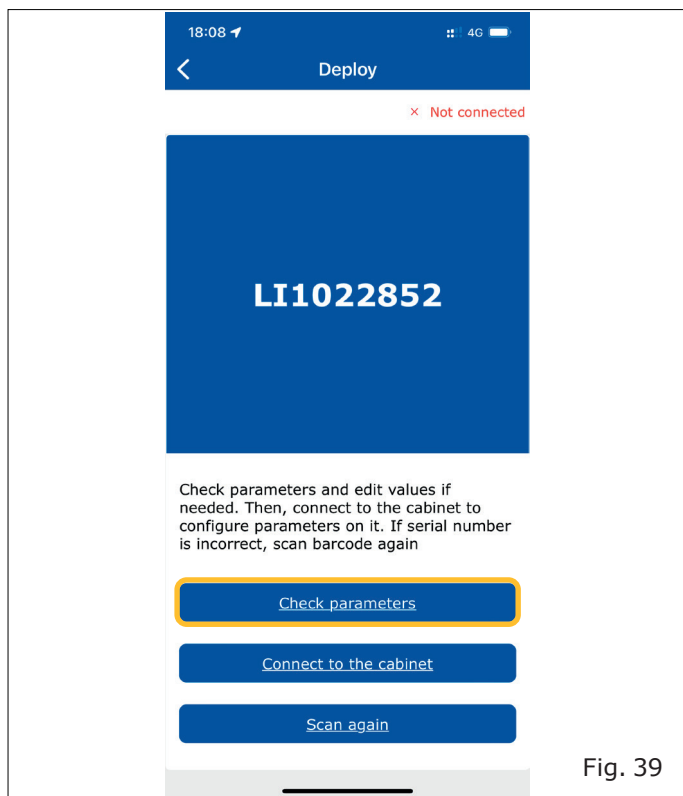


Fig. 39

- Change the parameters if necessary. To do this, simply tap on the data and change it.
- Connect to the STS board Wi-Fi by tapping on "Connect to the cabinet".

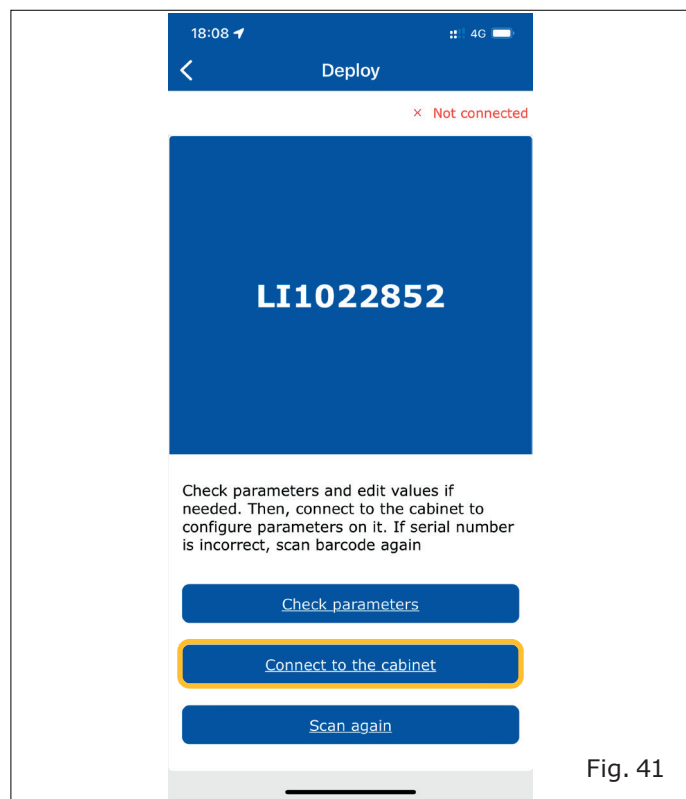


Fig. 41

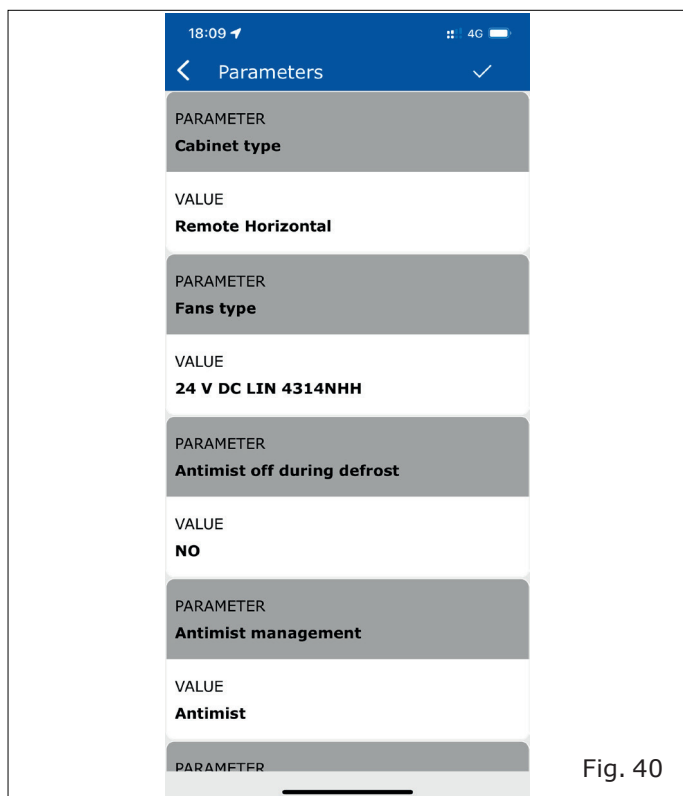


Fig. 40

## Android devices

- Select a Wi-Fi network in your Wi-Fi settings which shows a 12 digit long SSID name or use the "Scan Wi-Fi QR Code" feature and scan the QR of code on the Wi-Fi chip of the STS board.

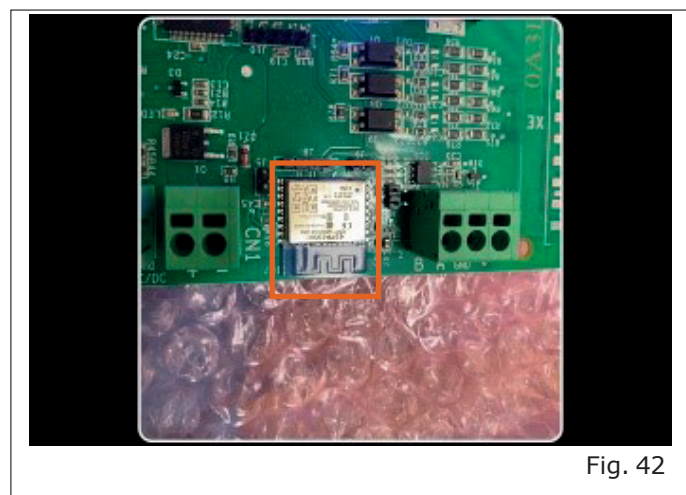



Fig. 42

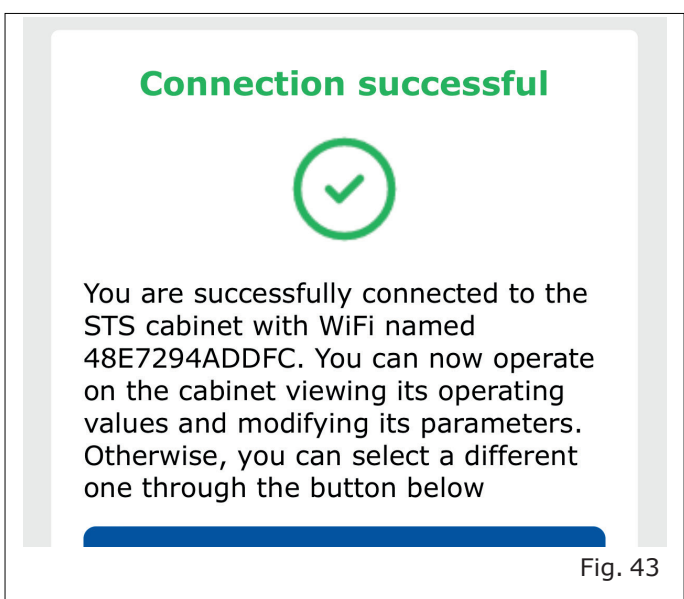
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**iOS devices.**

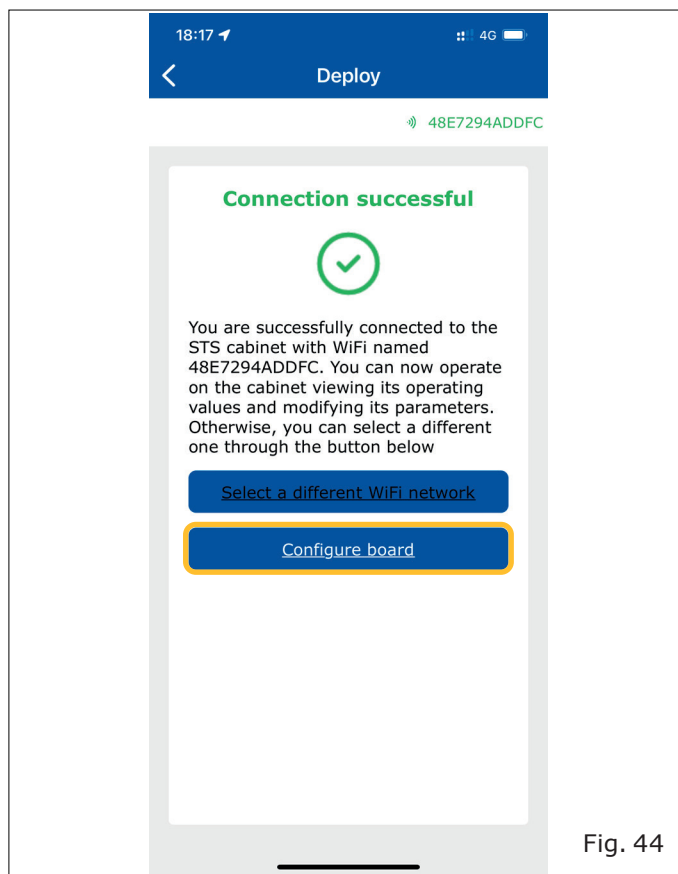
- Go to your device’s Wi-Fi settings.
- Select the network by its 12-digits Wi-Fi name (SSID)
- You can scan the QR code of the silver-coloured Wi-Fi chip on the STS board with the camera of the iOS device to read the SSID name of the Wi-Fi chip.
- The last 12 digits of the number read is the SSID name of the STS board Wi-Fi chip.
- Select this in the available Wi-Fi networks of your mobile device and switch back to the SwitchON Tech app.

 Attention: deactivate “Private Wi-Fi Address” in the network’s settings of this SSID (press on the “i” icon beside the network name and deactivate this setting!)

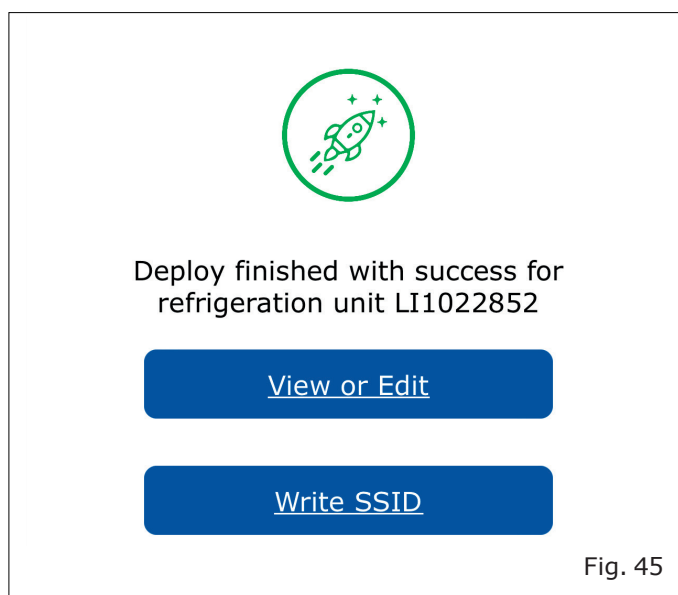
- The SwitchON Tech app will show the “Connection successful” screen and the Wi-Fi name in green color on the top right of the application.
- It could take up to 60 seconds to connect. **Please be patient!**



- Tap on “Configure board” to download the configuration to the STS board.



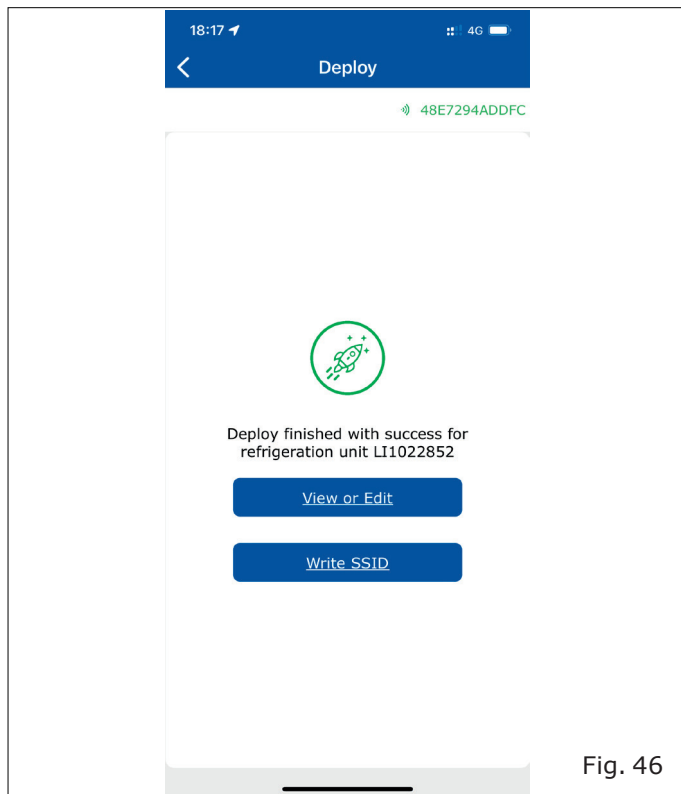
- Successful deployment will be confirmed by the application.



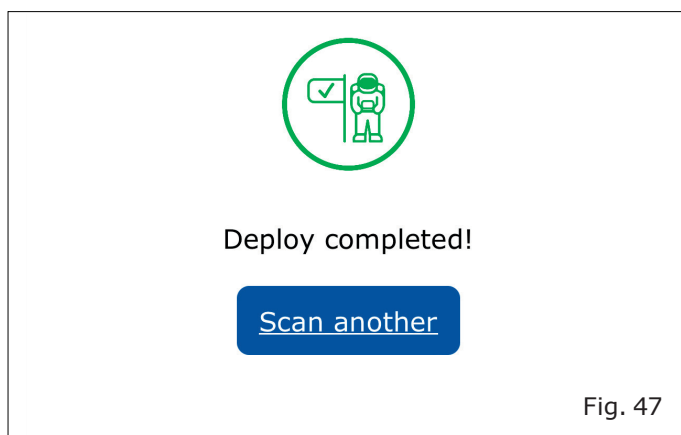
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- You could "View or Edit" the configuration now. However, we recommend that you write the new serial number of the cabinet as the new Wi-Fi SSID name by tapping on "Write SSID".



- Successful deployment will be confirmed by the application.



- Power off and power on the STS board again to apply the new SSID name.



Attention: after changing the SSID name, select the new SSID name in your Wi-Fi settings on your mobile device again to reconnect to the STS board!

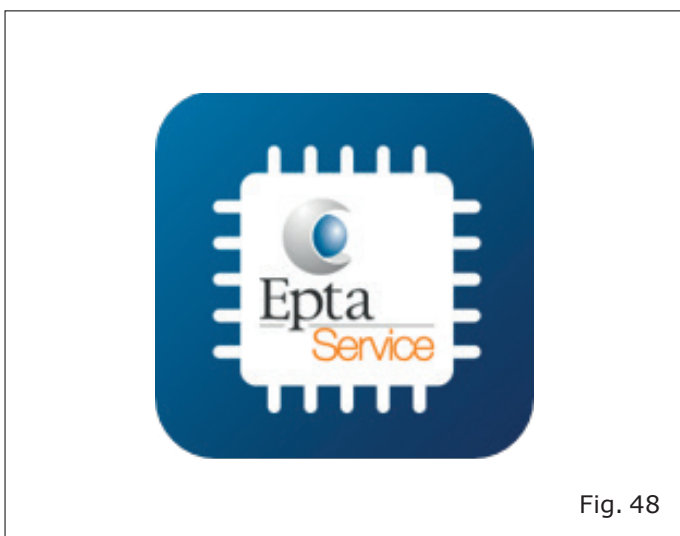
- Once you have reconnected using the new network name of the STS board, you can continue to use all the functions available in the SwitchON Tech app.



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## 8. HOW TO GET ACCESS TO THE SWITCHON TECH APP

- SwitchON Tech app is available on the ANDROID Play Store and on the Apple Store.



### Apple Store



### Android Play Store



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